

# Man and Machine: Forming a Perfect Union to Mature Security Programs

Keynote Address

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### Data Compromised

Medical (72%), Personal (34%), Credentials (25%) (breaches)

HEALTH IT, MEDCITY INFLUENCERS

## Why healthcare providers are losing the cybersecurity battle

It is time for medical organizations to re-assess the potential consequences of complacency, and equip their security teams with the resources they need to keep their staff, and ultimately their patients safe.

**FEB 03**

### Average Ransomware Payment Increased Sharply in Q4, 2019

**JAN 24**

### Critical 'MDHex' Vulnerabilities Identified in GE Healthcare Patient Monitoring Products

OCT 18, 2018

BY CHRIS BRUNAU

### Ransomware News: WannaCry Attack Costs NHS Over \$100 Million

15% of breaches involved Healthcare organizations, 10% in the Financial industry and 16% in the Public Sector. (Verizon)

**URGENT/11 Cybersecurity Vulnerabilities in a Widely-Used Third-Party Software Component May Introduce Risks During Use of Certain Medical Devices: FDA Safety Communication**



Data breaches exposed **4.1 BILLION** records in the first half of 2019.

RiskBased

### Man and Machine: Forming a Perfect Union to Mature Security Programs

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Man and Machine: Forming a Perfect Union to Mature Security Programs

# Who is Hacking Your Network?

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- ❑ First incident response encounter —What has changed since 1996
- ❑ Typical responses from CxOs regarding their perceived state of their security
- ❑ Unless you are situationally aware, you may be blinded to clandestine hacking activities
- ❑ Situationally aware organizations
  - ❑ Predict each employee's departure
  - ❑ Gain insight into insider threats and external attacks
  - ❑ Account for data leaving their organization
  - ❑ Are proactive instead of reactive

**How prepared are you in preventing a breach?**

# Data Protection Challenges

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- ❑ Explosion of technology and ubiquity of data
- ❑ The disintegrating perimeter
- ❑ Increase in attack surfaces in
  - ▣ Medically connected devices, enterprise mobility
  - ▣ Web apps, mobile devices, IoT devices, BYOT, cloud, etc.
  - ▣ Software bugs and vulnerabilities
  - ▣ Physical, facility, and personnel security
- ❑ Inadequate skilled personnel to tackle the cyber security problem
- ❑ Man and machine must work together to be ahead of the adversaries

# The Threat Landscape

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- Threat Actors
  - ▣ Innovative, relentless, and highly sophisticated
  - ▣ Nation-State, Lone Attackers, Organized Criminals
  - ▣ Competitors
  - ▣ Insiders
  - ▣ Partners (Supply Chain)
- Data Breach Vectors
  - ▣ Email, web, removable devices, file/network shares
- Defenses
  - ▣ What defenses exist to prevent successful breaches?
  - ▣ How well are defenses working?
  - ▣ How mature are existing processes or security program?

# Disrupting the Status Quo

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- ❑ Security culture must adapt to current challenges
- ❑ Less reliance on external audit to determine a clean bill of security health
- ❑ Going beyond pen testing
  - ▣ Breach/compromise assessment, threat hunting, etc.
- ❑ Leveraging people, process, and technology to innovate and automate
- ❑ Adapting a Security Framework to mature a security program

# Do/Think Differently

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- ❑ Gaining Domain Admin is not necessarily the most damaging compromise – other vectors may result in consequential damages
  - ❑ An adversary who is able to calibrate a medical device hooked up to a terminally ill patient
  - ❑ An attacker that is able to physically breach a hospital ward
  - ❑ A hacker that has gained access to publicly accessible S3 buckets
- ❑ Think like an adversary – without being one!
- ❑ Filter out the marketing hype and security buzzwords
  - ❑ ML, AI, Analytics, SAOR, Threat Hunting, etc.
- ❑ Get your entire team (NOT just IT/Security) security-aware
- ❑ **“Compliance/Certification ≠ Security”**
- ❑ Let auditors speak truth to power, without repercussion

# Dig Deeper

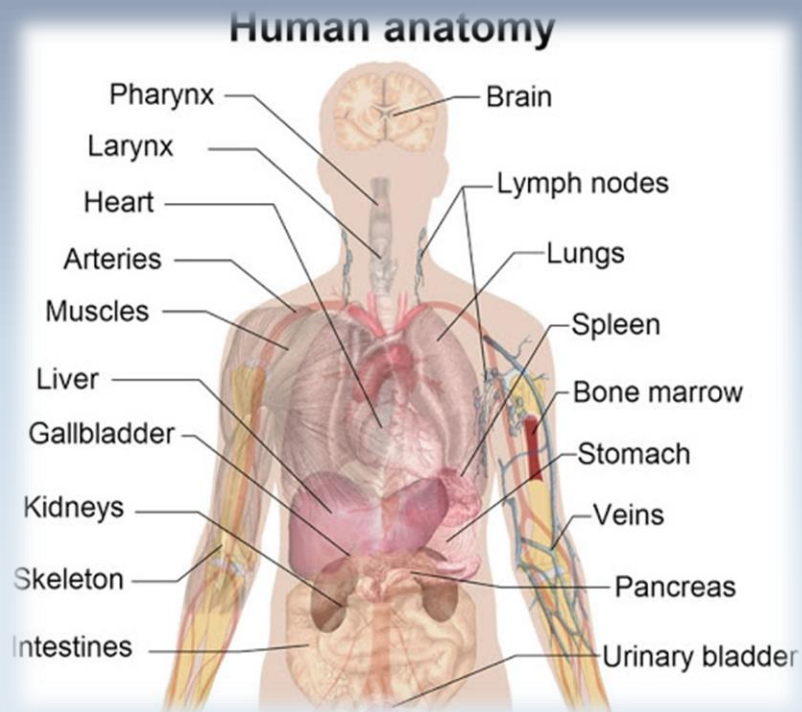
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- Complement penetration testing with
  - ▣ Breach/Compromise Assessments
  - ▣ Threat Hunting
- Account for each asset in the infrastructure stack in
  - ▣ Contingency Planning
  - ▣ IT Operations
  - ▣ Risk Assessment
- Go beyond the Operating System (OS)
  - ▣ **Patch management:** patch all assets, not just the OS
  - ▣ **Threat monitoring:** monitor all assets, not just OS
- Most assets often ignored in logging/protection
  - ▣ APIs, mobile devices, mobile apps, IoT devices, applications, databases, specialized equipment
- Be attentive to physical, facility, and personnel security



# Securing the Enterprise is Like Protecting the Human Body

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- Each organ (“asset”) of the body (“enterprise”) needs to be protected and in optimal state

# Silver Bullet

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- There is no single solution that will detect and prevent attacks 100% of the time
  - ▣ Not Firewalls, EDRs, DLPs, UBAs, AVs – None!
  - ▣ *Run if any technology claims otherwise!*
- Existing technologies need to interoperate and scale

# Know Your Assets and Risks

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- ❑ Address the **who, what, where, why, when,** and **how** relating to each asset
- ❑ How would you know you are under attack?
- ❑ What and where are your assets?
- ❑ What are the “Vital Signs” of each asset?
- ❑ What are your attack surfaces?
- ❑ What are your data ex-filtration vectors?
- ❑ What are your vulnerabilities, threats, and likelihood?
- ❑ What are the risks of each assets?
- ❑ How are your facilities and personnel protected?

# Cyber Security Maturity Model (CSMM)

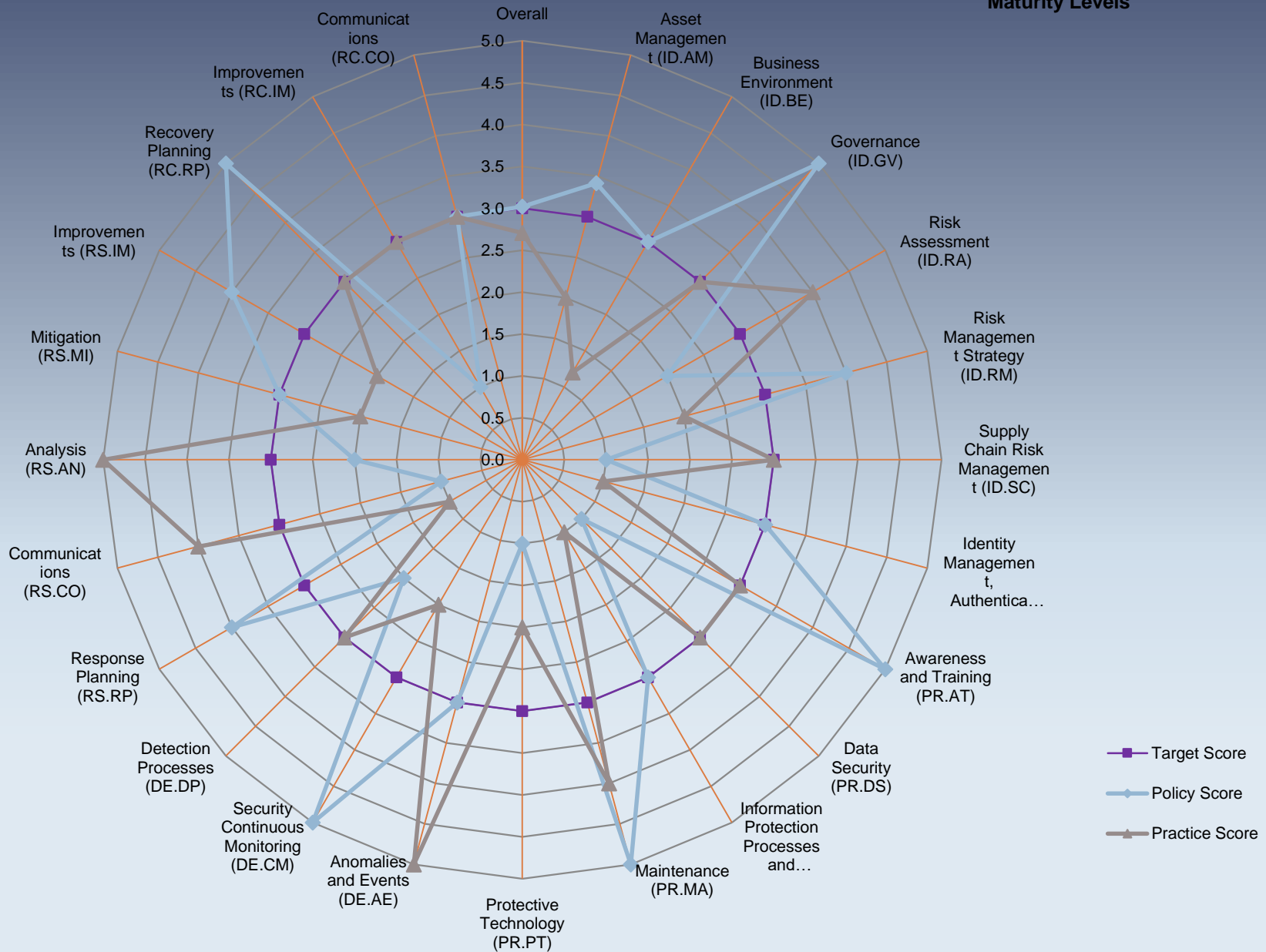
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- ❑ A CSMM enables an organization to compare its security program against predetermined benchmarks
- ❑ It answers questions relating to the program such as:
  - ❑ What is the current security state?
  - ❑ Where does the organization need to go?
  - ❑ What is the organization doing well in?
  - ❑ What areas does the organization need to improve upon?
- ❑ Using a framework helps:
  - ❑ Change culture
  - ❑ Improve communication and understanding around cybersecurity
- ❑ **Examples:**
  - ❑ NIST Cyber Security Framework (CSF)
  - ❑ Cybersecurity Capability Maturity Model (C2M2)



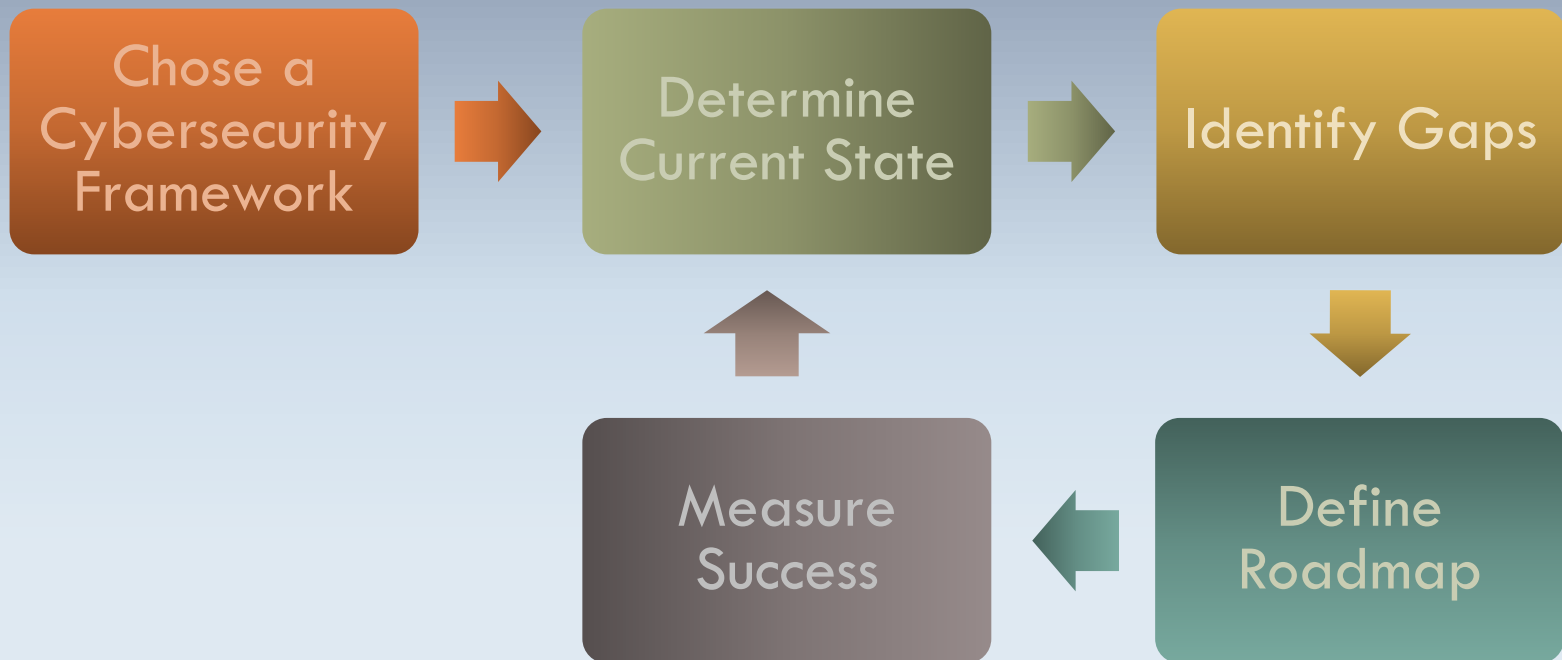
# NIST Cyber Security Framework Maturity Levels

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# Instituting a Cybersecurity Program

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# Building a Breach Response Capability

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- ❑ Perform asset identification, data collection, and analytics
- ❑ Identify tools for risk, vulnerability, and threat management
- ❑ Retain trained and skilled personnel (internal and external)
- ❑ Develop processes – Incident Response Plan, Data Breach Response Plan, Procedures, etc.
- ❑ Proactively test and assess the Capability



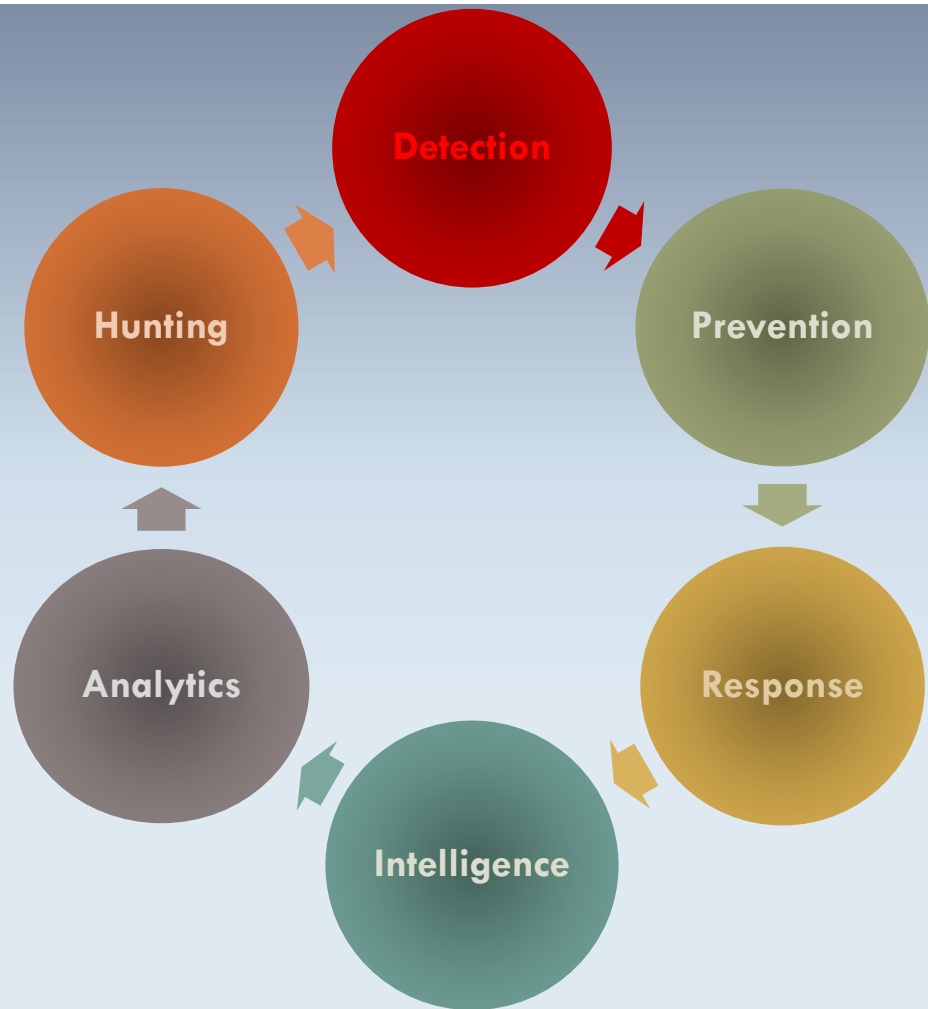
# Maturing a Cybersecurity Program

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- Gaining situational awareness of:
  - ▣ Entire infrastructure stack and technology connected devices, medical devices, computing infrastructure, wireless devices, IoTs, BYOD, cloud, etc.
  - ▣ Physical, facilities, and personnel security
- Continuous monitoring (of controls)
- Build a culture-based security awareness training program
- Hold everyone accountable to security
  - ▣ Tie contracts and employee performance to security
- Establish a **Matured Threat Operation**

# Automating Matured Threat Operation

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# Summary

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- ❑ Securing the enterprise is like protecting the human body
- ❑ Complement Penetration Testing with Compromise Assessment and/or Threat Hunting
- ❑ Be situationally aware and avoid being blinded by adversarial activities
- ❑ Compliance **IS NOT** Security
- ❑ Know ALL your assets and risks faced by each
- ❑ Establish a Data Breach Response Capability now
- ❑ Create a Matured Security Program and measure success frequently
- ❑ Leverage machines and automation to mature your Security Program

# References

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